



Sample Trainer Profile - At a Glance

Relevant Certification & Education

- Pega Lead System Architect
- SAFe Practitioner
- ISO 9000 Lead Auditor
- Microsoft Certified Professional

Areas of Involvement & Expertise

- Business Process Analysis & Architecture
- Business Process Management (BPM)
- Technical Program Governance
- Process Improvement (BPI) Leadership
- BPM CoE Architecture & Strategy
- Automation-Driven Process Improvement
- BPA for ERP Process Modernization (SAP S/4HANA)
- RPA & Cloud Migration

- **Max Span of Control:** 250+
- **COEs Established:** 3
- **BPM Professionals Trained:** 200+
- **Programs Managed:** 20+
- **Systems Architected:** 35+
- **Process Improvements (Large Scale):** 7+
- **Process Improvements (Department Scale):** 25+
- **Industry Experience :** Banking & Financial Services (CommBank, OCBC, Deutsche Bank, MasterCard, AIG(Charitis International), Charles Schwab, Fidelity ,Mastercard, Standard & Poor's), Insurance (Great Eastern), Telecommunications (StarHub, Maxis,Nokia)
- **Principal Trainer CognitusEA (OnDemand):** Consultant, Advisor, Trainer & Mentor | Mentoring Areas: BPI, BPM,BPA, RPA, Scrum, Scaled Agile
- **Senior Program Manager (Technical):** EagleDrift Technologies
- **Enterprise Architect - Technical Manager:** Quest Global
- **Senior Consultant (Practice Director):** Centroxy Solution
- **Senior Consultant - EA & Technical Manager :** Luxoft Malaysia Sdn. Bhd, Kuala Lumpur
- **Principal Consultant - Enterprise Architecture:** Wipro Technologies
- **Formative Days:** Infosys, Virtusa, Mphasis, GCI Solutions, Benzfab Technologies